

Neesha Currier

CLEARANCE:

- TS/SCI

SUMMARY:

Well-versed information system technician (IT) experienced with team supervision, system administration, server functionality, information security, help desk management, and Active Directory management, along with circuit implementation and management. Dedicated nine years as a work center supervisor, technician, and a system administrator within the United States Navy, including multiple deployments based out of Sasebo, Japan. Successful at optimizing security standards, improving planning processes and managing systems implementation. Knowledgeable about disaster recovery planning, road mapping and team development. Experienced Information Technology Manager well-versed in infrastructure, security planning and daily operations management. Forward-thinking and strategic leader with nine years of experience in Information Technology. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

EDUCATION:

- Associates in Cyber Security, Tidewater Community College

PROJECT/COURSEWORK (AUGUST 2021- MAY 2023): CyberSecurity Student

- Worked in virtual environments to assess and secure systems on WANs, apply hashing algorithms for secure communications, data gathering and foot-printing, ethical hacking, identifying, and removing malware, etc.
- Strengthened knowledge on network basics and concepts, computer applications, network attacks, computer crimes, responding to security incidents, legal information, and network security.
- Cognitive understanding of computer commands for command prompt, Unix and Linux. well known ports, and OSI and TCP/IP models.
- Learned and used common security tools like tcpdump, Wireshark, Metasploit, and snort.
- Performed penetration testing using Kali Linux.
- Software design using Python.
- Utilized firewall tools such as Pfsense and vulnerability scanning tools like Nessus.

CERTIFICATION

- CompTia Security +

SKILLS/AREA OF EXPERTISE:

- Network Administration
- Information Assurance
- Risk Mitigation
- Firewall Rules
- User Support/User Account Permissions
- Server Administration
- CISCO Routers

- Network Security
- Information Technology
- Server Administration
- User Support
- User Account Permissions
- VMware
- Troubleshooting
- Firewall Rules
- Nessus
- Pfsense
- Wireshark
- Unix/Linux
- IPS/IDS
- Entry Level Software Design
- System Maintenance and Backups
- Software & Hardware Installation & Configuration
- Active Directory/ Help Desk
- Application Installation & Configuration
- Routing Protocols
- Problem Solving

PROFESSIONAL EXPERIENCE:

March 2024 – Present

Knight Federal Solutions

Modeling and Simulation Technician

- Installed, maintained, and operated the following systems: JLTS, JCATS, JLOD, FedMgr.
- Configured Agile Client workstations.
- Contributed to successful completion and execution of multiple events regarding JTLS, JCATS, JLOD, and FedMgr systems.
- Completed multiple updates to systems.
- Utilized Linux language across multiple systems.
- Configured and ran war simulation games.
- Conducted file management, disk cleanup, installation, and removal.
- Supported simulation events with foreign and domestic clients.
- Provided quality customer service.
- Configured Azure systems.
- Examined doors, windows, and gates to verify security.
- Performed data analysis to verify proper configuration and check for errors.
- Utilized and configured Video Telecommunication equipment.
- Maintained multiple systems and ensured connectivity.

October 2013 – June 2022

US Navy

Information Systems Technician Supervisor

- Installed, modified, and repaired software and hardware to resolve technical issues. Provided Tier 1 IT support to non-technical internal users through desk side support services.

- Communicated with security team and building supervisors using two-way radios, mobile phones and other technological devices.
- Utilized VMware to virtually operate the Automated Digital Network System (ADNS) for controlling RF assets, in accordance with standard operating procedures and appropriate technical documentation.
- Obtained CPR certification in preparation for on-site emergencies. Secured premises and personnel by patrolling property and monitoring surveillance equipment.
- Examined doors, windows, and gates to verify security.
- Updated shift logs and produced daily reports to document security activities and specific incidents.
- Monitored CCTV cameras and alarm systems for security breaches.
- Conducted periodic maintenance on both primary and secondary servers and swapped roles for servers regularly.
- Setup, operated, troubleshoot, and restored downed naval circuits that operate over both VCP and serial lines.
- Trained employees on how to properly operate equipment and software programs.
- Responsible for four node sites providing oversight for meeting Defense Information Systems Agency Circular standards. Standards include site surveys and performance evaluations.
- Performed circuit ordering, installation, and restoration in accordance with Defense Information Systems Agency standards.
- Proved successful working within tight deadlines and a fast-paced environment.
- Led and assisted technical upgrade projects for clients by working and coordinating with consultants and developers for integrations.
- Communicated regularly with customers concerning data exchange and technology integration.
- Briefed leadership through organized and effective technical PowerPoint presentations.
- Setup, operated, troubleshoot, and restored vital communications circuits utilized in the European theatre by our deployed forces. This is to include HF, UHF, SHF, and EHF circuits.
- Handled, maintained, inventoried, troubleshoot, and stored cryptographic equipment.
- Ensured proper and timely processing and dissemination of Naval communication messages.
- Handled customer queries to meet their expectations.
- Maintained accurate records.
- Liaised with management and employees enables smooth communication regarding safety procedures.
- Performed regular inspections of 10 spaces.
- Conducted safety training and education to 15 employees to increase awareness of safety hazards and empower employees to work safely.
- Kept main work areas free of debris and obstacles that could cause falls and mishaps.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation.
- Clarified customer issues and determined root cause of problems to resolve product or service complaints.
- Answered constant flow of customer calls with minimal wait times.
- Handled customer inquiries and suggestions courteously and professionally.

- Experienced administrative assistant with training in a wide range of office administration tasks.
- Successful record of fielding phone calls, providing information to clients and acting as liaison between departments.
- Performed data entry.
- Updated records prepared and processed documentation.
- Handled, loaded, and maintained cryptographic equipment.
- Supplied and ensured continuity of shipboard network connectivity via systems such as EHF SATCOM, SHF SATCOM, and Defense Satellite Communications System (DSCS).
- Supplied secure voice network communications using telephone secure switchboard operator via radio wireline interface. Operated shipboard phones (STU-III, Red Phones, and ANDVT), International Maritime Satellite (INMARSAT), UHF satellite, and HF communications links.
- Supported shipboard communications and operations and operated radios, transmitters, couplers, and antennas from HF, UHF, VHF, SHF, and EHF spectrums.