

TASK 3: ANNOTATED BIBLIOGRAPHY

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HMSV 440W: Program Development, Implementation, and Funding

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Moudatsou, M., Stavropoulou, A., Philalithis, A., & Koukouli, S. (2020, January). The role of empathy in health and social care professionals. In *Healthcare* (Vol. 8, No. 1, p. 26). MDPI.

This article focuses on the empathy that is essential to a social worker. Empathy can be described as the “ability to understand the personal experience of the patient without bonding with them.” The article continues to say that empathy has 3 levels: emotional, cognitive, and behavioral. Workers with empathy can comprehend what needs to be done in a situation. Some social workers find it difficult to empathize with others and this causing a misunderstanding of sorts between the parties.

Communication is one of the most important skills that a Human Service Professional can have, if not the most important. The more you understand the child you are working with, the more adept you are at making the right decisions with regards to care. Communication between the units at work, for example Foster Care, Prevention and CPS is also a much-needed skill. Working together can make or break a team.

Banks, S., Cai, T., De Jonge, E., Shears, J., Shum, M., Sobočan, A. M., ... & Weinberg, M. (2020). Practising ethically during COVID-19: Social work challenges and responses. *International Social Work*, 63(5), 569-583.

I am sure we would all agree that the Covid-19 scare of 2020 is not one we care to repeat. Not only did millions of people lose their jobs and businesses, but our government made some changes that are not the best for our country. The things that did not change are the doctors and nurses that took care of everyone and the social workers who helped the kids from displaced parents who had become abusive. If a situation was bad for a family prior to 2020, it is probably worse now. This article draws its information from a study of ethical challenges faced by social workers during Covid 19. While people throughout the country were getting extra food stamps, Medicaid, and unemployment money, those of us in this profession were not. Social Workers must survive on limited resources allocated by the local and state governments. The daily job consists of a balancing act between the rights of the client and the needs of the client. Emotions have been high for the past three years, and the Social Workers are feeling the exhaustion of their job. Social workers must adapt to the old while attempting to find innovative new ways to get the same things accomplished. Hopefully this article will lead me to ways I can make my workday better while still complying with ethical standards.

[Ife, J., Soldatić, K., & Briskman, L. \(2022\). *Human rights and social work*. Cambridge University Press.](#)

This book focuses on human rights with regards to social work professionals. The book stress that we all “recognize that human rights can be a site of struggle, both within ourselves with an increased awareness of who we are, and also, out in the world-the workplace, the street, the office.” The pandemic has caused many to believe that the world will never be the same. Social workers are on the frontlines of the pandemic addressing the issues that have now become more prevalent than before. The writers hope by reading this book, the reader will “see the critical importance of human rights to social work and ways in which social workers can be human rights champions at all levels of practice.” I hope to use what I learn in my day-to-day operations with my team, my agency, and my clients. The reading of the information in this book can have different meanings to different people and to me that is a good thing. It will allow myself and any others who read it the option of not using the information or using the information to better the job you can do for your clients and to be a better teammate.

[Barsky, A. E. \(2019\). *Ethics and values in social work: An integrated approach for a comprehensive curriculum*. Oxford University Press.](#)

“Ethics and values are core components of social work education and practice.” This book provides insight on the ability to make ethical decisions; use reflection to maintain composure and professionalism in any situation; be professional in the way we dress, speak, and write; use technology in the way it should be used-ethically and professionally; and to use the resources provided to us through our supervisors and our own best judgement. Most people think that ethical thinking will keep you out of a lawsuit, but that is not always true. The goal of ethics in social work is to show the quality of what you can give with regards to justice, well-being, and overall respect for everyone. Anyone can memorize a book or a set of rules, but not everyone can use them to the best of their ability. One of the most important part of ethics is listening. This is a very important skill in any profession. It can be a challenge to always be the ethical one but lead by example and your unit could be the one that makes the biggest difference.

[Lishman, J. \(2020\). *Communication in social work*. Bloomsbury Publishing.](#)

Communication is perhaps the most important factor in any profession, but in the profession of a social worker it is most definitely the most important. "It is essential that social workers understand the social, economic and political context within which they practice and how it affects the delivery of social service." Some of the communication issues involved in social work are confusion between individual rights and the welfare of the public, moral dilemmas revolving around the rights and responsibilities and duties of the professional for the client. With limited resources and sometimes no extra financial backing, social workers must consider the least expensive way to make things happen. In most recent years the focus has been on community care and community relationships, while the line is continually blurred between social work and social care. I hope to find ways to increase the communication in my agency so that we can all work together towards the same goals.

[Williams, S. C. \(2020\). State-level data for understanding child welfare in the United States.](#)

This article focuses on child maltreatment in the fifty states of the United States of America. It also focuses on foster care, kinship caregiving, and adoption from foster care. The data provided helps policymakers understand how many children come to know the child welfare system. It also helps to ensure that the child welfare systems promote the safety, permanency, and well being of the children and families in their care. In 2020, the state of Virginia founded 5,658 cases of maltreatment. The average investigations or assessments for abuse or neglect was 44,902. The largest race to suffer from maltreatment was the Caucasian population. Neglect was found to be the highest type of child maltreatment, followed by physical and sexual abuse. The percentage of parent perpetrators was 72 percent for the state of Virginia. This percent was just a few under the United States, coming in at 77 percent. 23% of clients received services after their CPS case was closed.