# INDIA HENRY

#### CONTACT



#### SKILLS

- Written Communication
- Verbal Communication
- Customer Service
- Microsoft Office
- Programming in Python
- Programming in Javascript
- Problem Solving
- Teamwork

#### REFERENCES

**Tiffany Forkum** 

DSW29103@DSWINC.COM

#### Elise Wilson

DSW29103@DSWINC.COM

#### WORK EXPERIENCE

### **DSW Customer Service Representative**

Franklin, TN

June 2022 - June 2023

- Aided customers in locating and styling sale products
- Answered questions about in-store and online services and sales
- Utilized store devices to assist customers
- Helped train new employees
- Recovered and replenished sale items
- Assisted store managers in supporting other employees and customers

#### EDUCATION

#### **Centennial High School**

- Suma Cum Laude
- May 2023

#### VOLUNTEER WORK

## Williamson County Fair

Franklin, TN

Summer 2019

#### **Ticket Collector**

- Assured ticket counts for attendees
- Reviewed tickets to ensure count accuracy

#### EXTRACURRICULARS

- National Honors Society
  - August 2018 May 2019
- Page High School Marching Band
  - August 2019 May 2020
- Mu Alpha Theta
  - August 2022 May 2023